



16 Cosentino Drive, Scarborough, Ontario, M1P 3A2

## **WARRANTY CERTIFICATE FOR REFRIGERATED AND NON REFRIGERATED UNITS**

### **North America Foodservice Equipment Limited Warranty**

NAFE warrants to the original purchaser of every new NAFE unit, the equipment, cabinet and all parts thereof, to be free from defects in material or workmanship, under normal and proper use and maintenance service and upon proper installation and start-up. Our obligation under this warranty is limited to a period of 12 months from the date of original installation or 12 months after shipment date from NAFE, whichever occurs first.

Any part covered under this warranty that is determined by NAFE to have been defective within 12 months of original installation or 12 months after shipment date from NAFE, whichever occurs first, is limited to the repair or replacement, including labor charges, of defective parts or assemblies. The labor warranty shall include standard straight time labor charges only and reasonable travel time, as determined by NAFE.

### **Warranty Claims**

All warranty claims for labor or parts must be made directly through NAFE. All claims shall include: unit model number, cabinet serial number, proof of new product purchase, installation date, and all pertinent information related to the alleged defect. For compressor warranty claims, the compressor tag shall be returned to NAFE with the above listed information.

### **Warranty Exclusions**

NAFE sole obligation under this warranty is limited to either the repair or replacement of parts, subject to the additional limitations below. This warranty neither assumes nor authorizes any person to assume obligations other than those expressly covered by this warranty.

#### **A. NON WARRANTY PARTS**

NAFE excludes specific parts exposed to normal wear and tear. These parts include, but are not limited to, lamps, gaskets, casters, shelves and shelf clips, pans, bin and pan dividers and airflow guards.

#### **B. INDIRECT OR CONSEQUENTIAL DAMAGE**

NAFE does not warrant economic loss, profit loss, or special, indirect or consequential damages including without limitation, losses or damages arising from food or product spoilage claims caused by refrigeration failure.

#### **C. IMPROPER USAGE**

NAFE is not responsible for parts or labor coverage for component failure and or other damages resulting from improper usage, example: adjusting pre-set temperatures on refrigeration units, installation or failure to clean and/or maintain unit. All NAFE products are designed for commercial usage, not for residential use. Therefore, the warranty will not be honored if product is installed in a residential house.

#### **D. WARRANTY IS NOT TRANSFERABLE**

Warranty is limited to only the original purchaser/user to whom delivered. It is not transferable.

#### **E. ALTERATION, NEGLECT, MISUSE, ABUSE, ACCIDENT, DAMAGE DURING TRANSIT OR INSTALLATION, FIRE, FLOOD, ACTS OF GOD.**

NAFE is not responsible for malfunctions due to alteration, neglect, misuse, abuse, accident, damage during transit or installation, fire, flood, storm, and/or other acts of God. And NAFE is not responsible for any improper electrical connections resulting from electrical power failure, the use of extension cords, and low voltage or voltage drops to the unit.

#### **F. UNAUTHORIZED MODIFICATION**

NAFE is not responsible for the repair or replacement of failed or damaged components resulting from unauthorized modifications to units or the use of non-standard parts without prior written approval from NAFE.

#### **G. OUTSIDE CANADA**

This warranty does not apply to any parts and/or labor warranty claims made on units sold or used outside of CANADA unless pre arrangements are made in writing.